

# THE *readiness* GAP

AI is already entering the workplace. The real question is whether most businesses have the structure, governance, and clarity to use it well.

## The Tension:

Employees are already using AI. Many organisations are still catching up with the rules, visibility, and workplace discipline that make AI safe and useful at scale.

# 75% of workers

use AI at work. Readiness is no longer theoretical; it's a live management question for almost every business

# 80% of SMBs

employees have used unmonitored or public AI tools at some point in their working life

# 79% of leaders

say AI adoption is critical to staying competitive. The pressure to act is already here

# 60% says there's no plan

At the same time, many leaders say their company lack a clear vision and plan for AI implementation

# 78% bring their own AI tools

Of AI users, 78% are bringing their own AI tools to work, using free or public accounts. That creates a governance issue long before an official rollout is done

## *What this means*

**The challenge is no longer whether AI will enter the workplace. It already has. The real differentiator is whether that use becomes governed, safe, and commercially useful.**

## *Your takeaway...*

**AI rewards readiness, not just enthusiasm**